



Your performance location:

The Herbst Theatre at Van Ness Avenue and McAllister Street in San Francisco, California

TWUSA GUIDELINES

Teachers and chaperones, in order to make the theatrical experience as pleasurable as possible for your group and all others in attendance, we ask that you review the following information with the students at least one day prior to your field trip. **Subsequent pages contain important information for your group and bus drivers.**

1. **NO FOOD, DRINKS OR SNACKS OF ANY KIND** are permitted in the theater or lobby—this includes bagged lunches and coolers.
2. **NO CAMERAS** or recording equipment of any kind are permitted inside the theater.
3. For many students, this performance will be their first experience with live theater. Instead of talking and whispering during the performance, please wait until after the show to discuss or comment about it. Also, no running, shouting or disruptive behavior at any time before, during, or after the show. Ushers may ask chaperones to remove disruptive children.
4. The performance lasts approximately one hour and restroom and drinking fountain privileges during that time must be reserved for absolute emergencies only (and then, as always, children must be accompanied by an adult).
5. For seating, please follow the instructions of the house staff at all times.
6. All patrons, regardless of age, must purchase a ticket to enter the theater.

Teachers and chaperones, please take an active role in watching over the students in your care and assisting them in maintaining appropriate behavior. We hope you enjoy the show.

Please see additional pages for instructions from the venue.



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The management of the theatre has indicated that the site is well known but if you need direction information, please call (415) 621 – 6600 and mention that you are coming to a TheaterWorksUSA performance.

For TWUSA performances at The Herbst Theatre, please plan to arrive at least 25 minutes before curtain. Private cars will need to park in public parking garages or lots. Doors open approximately 30 minutes before curtain time and the management asks that you not enter the lobby with your group before this time.

The Van Ness construction project is now working directly in front of Herbst Theatre and our passenger drop-off zone has been temporarily moved to the side of the building on McAllister Street. There is no drop-off or pick up space on Van Ness Avenue. Bus drivers should plan to drop students in the white zone on McAllister Street. Bus parking will be accommodated as possible on McAllister, Grove or Franklin Streets. There is currently no parking available on Van Ness.

Seating: Please make sure that your children and chaperones fill every seat, not leaving any empties between them. **If anyone in your group requires special seating needs, please call TheaterWorksUSA at 1-800-497-5007 M-F 9-5 EST.**