



Your performance location:

Symphony Hall at 34 Court Street, Springfield, MA

TWUSA GUIDELINES

Teachers and chaperones, in order to make the theatrical experience as pleasurable as possible for your group and all others in attendance, we ask that you review the following information with the students at least one day prior to your field trip. **Subsequent pages contain important information for your group and bus drivers.**

1. **NO FOOD, DRINKS OR SNACKS OF ANY KIND** are permitted in the theater or lobby—this includes bagged lunches and coolers.
2. **NO CAMERAS** or recording equipment of any kind are permitted inside the theater.
3. For many students, this performance will be their first experience with live theater. Instead of talking and whispering during the performance, please wait until after the show to discuss or comment about it. Also, no running, shouting or disruptive behavior at any time before, during, or after the show. Ushers may ask chaperones to remove disruptive children.
4. The performance lasts approximately one hour and restroom and drinking fountain privileges during that time must be reserved for absolute emergencies only (and then, as always, children must be accompanied by an adult).
5. For seating, please follow the instructions of the house staff at all times.
6. All patrons, regardless of age, must purchase a ticket to enter the theater.

Teachers and chaperones, please take an active role in watching over the students in your care and assisting them in maintaining appropriate behavior. We hope you enjoy the show.

Please see additional pages for instructions from the venue.



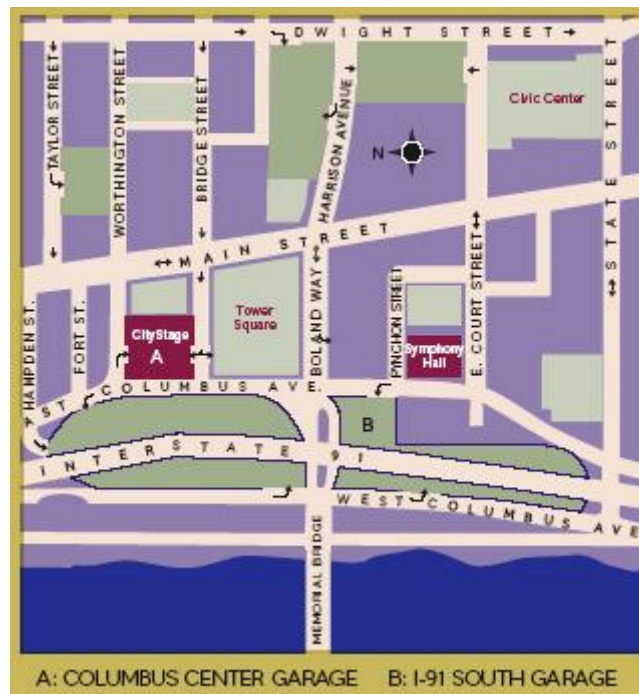
Your Performance Location

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For TWUSA performances at the Symphony Hall, please plan to arrive at least 30 minutes before curtain time. Doors open approximately 30 minutes before curtain time.

Seating at this location is by PRE-ARRANGED SEATING CHART. Please make sure that your students fill every seat, not leaving any empties between them.

Bus parking takes place on both sides of Court St with overflow going to E. Columbus Ave.



Car Parking: There is no parking lot directly connected to Symphony Hall. Guests are welcome to park at the MGM Springfield garage, for free, it's about a 4-5 minute walk to the Theater. There are also paid parking garages in the surrounding the area. <https://springfieldparkingauthority.com/rates/>

DIRECTIONS TO SYMPHONY HALL:

Symphony Hall is located at 34 Court St., next to City Hall in downtown Springfield.

Traveling North on I-91:

Take Exit 4 onto East Columbus Avenue.



Traveling South on I-91:

Take Exit 7. Turn left at end of ramp. Circle under highway and go straight through one light. Take a right at second light onto Main Street. Take first right onto Court Street. Proceed to end of street and turn right onto Columbus Avenue.

Traveling East on Rt. 90:

Take Exit 4 onto I-91 South. Follow same directions above for I-91 South.

Traveling West on Rt. 90:

Take Exit 6 off Mass Pike to Rt. 291. From Rt. 291, take Dwight Street Exit. Turn left at end of ramp and follow Dwight Street to East Court Street. Take right onto East Court Street and go through one set of lights. Proceed to end of street and turn right onto Columbus Avenue.